

# Strathcona County Library

## Patron Code of Conduct

### Mission Statement

*Reaching out across urban and rural Strathcona County, the Library enriches lives, promotes community engagement, sparks imagination, and empowers residents to build skills and knowledge.*

As a public library, Strathcona County Library is committed to providing everyone with equitable access to library services in a welcoming and inclusive community meeting space. This code of conduct has been established to ensure that your visit to the Library is a positive experience for everyone.

### Please:

1. Use behaviour and language that is respectful, responsible and considerate.
2. Respect library equipment, furniture and property.
3. Ensure that children under the age of 12 are accompanied by someone 12 years or older.
4. Get approval from staff before taking photographs or videos.
5. Do not use recreational equipment inside the Library
6. Bring only certified service animals inside the Library.
7. Understand that the Library is not responsible for unattended personal belongings, and that the Library reserves the right to inspect your bags and carrying cases.
8. Follow health and safety guidelines as directed by staff

### Behaviour that is not acceptable within the Library includes, but is not limited to:

9. Unlawful activities, such as drinking alcohol in the Library.
10. Vandalism and damage to, or theft of, library materials and spaces.
11. Disorderly behaviour.
12. Verbal or physical abuse, threats, insults, or harassment.
13. Soliciting, panhandling, canvassing, selling or distributing unsolicited materials.
14. Excessive noise that is inappropriate to the area.
15. Smoking or vaping inside the Library or 7.6 meters from any building entrance.
16. Failure to adhere to SCL's Public Computer and Wireless Internet Use Agreements.

Violation of this Code of Conduct may, at staff discretion, result in the individual(s) involved being asked to leave the Library, or, in more serious cases, being banned from the Library in accordance with the Strathcona County Library Bylaw, Section 2.2. Policy Cross Reference: Banning Protocol, Code of Conduct Procedures.

Thank you for adhering to the Code of Conduct and helping to do your part to make the Library a welcoming and comfortable place for all.