



# Plan of Service 2025-2028

## TAKING ACTION

## MISSION, VISION AND VALUES

### mission

Inspiring curiosity, encouraging learning and exploration, and building connection across our growing County.

### vision

A connected, informed and resourceful community.

## values

#### access

we believe in providing access to library resources, services and spaces for community members.

#### discovery

we cultivate opportunities to be curious, explore and create.

#### connection

we bring together people, resources, services and ideas to help our community grow.

## GOALS AND OBJECTIVES

Strathcona County Library completed a Community Needs Assessment in 2024, with almost 1700 community engagement interactions. Analyzing what we heard, we identified six key areas where residents saw potential for the library to address community needs. Our Board and staff thought deeply about the library's strengths and partnering opportunities to determine where it could make the most positive impact over the next five years. This helped us to choose three priority areas on which to focus the goals for our 2025-2028 Plan of Service.

### GOAL 1

#### **expand access & cultivate curiosity**

*The library is an accessible source of materials and opportunities for enjoyment and personal development.*

### OBJECTIVES

1. Residents are more aware of library programs and services that interest them.
2. Residents have affordable opportunities to explore new and different materials to satisfy their curiosity.
3. Residents have expanded access to existing library resources and services.

### GOAL 2

#### **inspire connection & support learning across life stages**

*The library is a connector between people, services and information as residents navigate through life stages.*

### OBJECTIVES

1. Residents find programs and resources that encourage personal connection and build relationships across ages and life stages.
2. Residents learn about their community through partnerships between the library and other community groups and organizations.
3. Residents have support for literacy, learning and development across life stages.

## GOAL 3

### **reimagine spaces and experiences**

*The library is a mix of experiences and spaces that invites people to visit, gather and explore.*

## OBJECTIVES

1. Residents find spaces for individual activities: to think, read, work, study and explore.
2. Residents find shared spaces to gather: to meet, work, learn and play.
3. Residents explore varied and creative experiences within the library and community.

SCL staff look forward to working with all of our community input to develop annual action plans within this framework. Look for progress updates in our annual reports, available on our website at [sclibrary.ca/policies-reports](https://sclibrary.ca/policies-reports).